# Beth Kyle

User Experience, Technical Analyst, Software Development, and Product Management

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## EXPERIENCE

### MetroStar Systems, Inc, Bloomington, Indiana Dec 2020 - Apr 2021

*Senior UX Architect*

Manage, design and implement user experience projects for a government agency working to modernize their infrastructure. Lead other non-tech resources on reengineering projects. Assist technical leads with design aspects of the project.

### RightRez, Inc, Bloomington, Indiana Sep 2019 - Nov 2020

*Product Manager*

Design user interface and experience for all front end applications. Define product features. Prepare business and technical requirements. Work with other Product Managers to perform sprint planning and agile development projects and guide the development team.

### Cummins, Inc, Columbus, Indiana Nov 2017 - Aug 2019

*User Experience Analyst - Senior, Electronic Service Tools*

Design service tools for engine technicians on a mobile platform. Perform user research, define and create design specifications. Create wireframes and prototypes and help support the development and systems team during release packages.

### Cornerstone Information Systems, Bloomington, Indiana Jun 2001 - Jan 2017

*Senior Technical Analyst - Innovation Team* 2014 - 2017

Work closely with Innovation team members to design, develop and test new products, including a mobile travel application. Perform and analyze User Research. Design and maintain company website using HTML/CSS/Javascript. Develop marketing materials and product infographics.

*Director, Engineering – Platform Interfaces* 2009 - 2014

Manage, design and implement user interface and experience for all Cornerstone applications. Perform Usability studies. Collect and maintain suggestions and requests for new interfaces. Work closely with product managers to define product features. Assist systems team and engineers in learning and implementing new technology. Assist Project Managers in delivery and implementation.

*Director, Product Development – iBank* 2005 - 2009

Organize and facilitate release packages. Write and maintain specifications documentation for all packages. Work closely with the support team to define defects and provide alternative solutions. Assist systems team in managing application speed and continuity. Manage service bureau applications. Manage sales and management team requests and high profile clients.

*Technical Analyst* 2004 - 2005

Assist support team in solving issues. Research development issues for defects. Write specifications documentation for enhancements. Test incidents for release packages. Assist in building release packages.Continue to manage service bureau applications. Manage high profile clients.

*Support, Training and Implementation Specialist* 2001 - 2004

Create and follow a standard process for implementing Cornerstone applications. Manage large scale implementations for global corporations. Perform training sessions both in person and online. Create product documentation. Travel to clients and potential clients for training and consulting. Assist clients in technical issues with the product via email and on the phone. Install software or guide clients through installations, monitor service bureau applications, troubleshoot issues and assist development.

## EDUCATION

### MS in Human-Computer Interaction

May 2013 — *Indiana University — Bloomington Indiana*

### BA in Mathematics and Music

May 2000 — *Saint Mary-of-the-Woods College — Saint Mary-of-the-Woods, Indiana*

## MANAGEMENT

Product Management
Project Management
Technical Writing
QA Procedures

## TOOLS

HTML
CSS
Javascript
Illustrator
Photoshop
LightRoom
In Design
HTML
CSS
JustinMind
Trello
LucidChart
MS Office Suite
Javascript
MS SQL
MYSQL
MS PowerPoint
Wordpress
Salesforce
R
MongoDB
Slack
AWS

## METHODS

Data Analysis
Personas
Interviews/Surveys
Affinity Diagram
Storyboarding
Wireframing/Prototyping
Usability Testing
Experience Maps